

EnergyNorth Natural Gas, Inc. d/b/a National Grid NH
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2009-10 Discounted 60%

Customer Count	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Summary			
	(1) Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual/ Projected Total To Date (3)	Original Projection (4)	Variance	
Actual / Projected No. of Customers													Average			
LIHEAP	2,760	3,787	4,190	4,397	6,108	6,864	7,053	7,070	7,068	7,059	7,057	7,025	5,870	6,360	490	
Non-LIHEAP	169	162	161	158	139	136	136	143	149	147	150	150	150	106	-44	
Total	(a) 2,929	3,949	4,351	4,555	6,247	7,000	7,189	7,213	7,217	7,206	7,207	7,175	6,020	6,466	446	
RLIAP Recoveries																
Actual / Projected																
Therm Sales	10,705,348	14,644,245	26,296,628	23,455,066	18,261,359	12,822,779	8,682,530	6,094,570	5,052,907	4,502,779	4,890,572	5,754,219	141,163,002	150,828,182	9,665,180	
RLIAP Rate Per Therm	\$ 0.0080	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	
Total	\$ 86,122	\$ 144,978	\$ 260,337	\$ 232,205	\$ 180,787	\$ 126,946	\$ 85,957	\$ 60,336	\$ 50,024	\$ 44,578	\$ 48,417	\$ 56,967	\$ 1,377,653	\$ 1,491,674	\$ 114,021	
Program Costs																
Actual & Projected Costs																
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Admin.	(b) 0												0	8,600	8,600	
Education	0												0	0	0	
Prior Period Ending Balance	(c) (53,229)												(53,229)	(6,339)	46,890	
Other (incl. Reporting Costs)	(d) (201)	(348)	(595)	(806)	(889)	(682)	(545)	(426)	(356)	(272)	(189)	(140)	(5,449)	(8,414)	(2,965)	
Discounts LIHEAP	39,668	84,128	133,998	134,319	271,698	178,346	129,340	89,650	79,144	73,460	72,563	70,223	1,356,537	1,473,272	116,735	
Discounts Non-LIHEAP	2,429	3,599	5,149	4,827	6,183	3,534	2,494	1,813	1,668	1,530	1,542	1,499	36,267	24,555	(11,713)	
Total Costs	(e) \$ (11,333)	\$ 87,379	\$ 138,551	\$ 138,340	\$ 276,992	\$ 181,198	\$ 131,289	\$ 91,037	\$ 80,456	\$ 74,717	\$ 73,916	\$ 71,583	\$ 1,334,126	\$ 1,491,674	\$ 157,548	
Avg Monthly Residential Customer Bill	\$ 86.28	\$ 104.85	\$ 164.41	\$ 169.55	\$ 155.15	\$ 114.85	\$ 69.06	\$ 42.55	\$ 35.03	\$ 31.13	\$ 32.86	\$ 38.38	\$ 1,044.10	\$ 1,241.26	\$ 197.16	
Avg Monthly Residential Low Income Customer Bill	\$ 70.13	\$ 85.82	\$ 138.76	\$ 143.52	\$ 131.63	\$ 94.74	\$ 52.80	\$ 29.17	\$ 22.95	\$ 19.27	\$ 20.81	\$ 25.44	\$ 835.04	\$ 1,009.62	\$ 174.58	
Avg Monthly RLIAP Customer Discount	\$ 16.16	\$ 19.03	\$ 25.65	\$ 26.04	\$ 23.51	\$ 20.10	\$ 16.27	\$ 13.38	\$ 12.08	\$ 11.86	\$ 12.05	\$ 12.94	\$ 209.07	\$ 231.65	\$ 22.58	
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	19%	18%	16%	15%	15%	18%	24%	31%	34%	38%	37%	34%	20%	19%		
Gross Monthly Revenues (2)	\$ 14,296,050	\$ 21,437,438	\$ 24,360,520	\$ 19,822,359	\$ 14,667,931	\$ 8,927,070	\$ 6,317,141	\$ 4,902,035	\$ 4,739,555	\$ 4,615,284	\$ 4,015,273	\$ 7,436,821	\$ 135,537,477	\$ 168,802,697	\$ 33,265,220	
Total Costs as a percent of Gross Monthly Revenues	-0.08%	0.41%	0.57%	0.70%	1.89%	2.03%	2.08%	1.86%	1.70%	1.62%	1.84%	0.96%	0.98%	0.88%		

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(4) See RLIAP Projection on page 114 of the 2009-10 Cost of Gas Filing, DG 09-162, filed on September 1, 2009.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.
(b) Actual administrative costs consists of bill inserts and advertising.
(c) The Prior Year 2008-09 Account 175.39 under/(over) ending balance.
(d) Account 175.39 monthly interest on under/(over) balance.
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.

EnergyNorth Natural Gas, Inc. d/b/a National Grid NH
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2010-11 Discounted 60%

													<u>Summary</u>		
	Nov-10 (1) Actual	Dec-10 Actual	Jan-11 Projected	Feb-11 Projected	Mar-11 Projected	Apr-11 Projected	May-11 Projected	Jun-11 Projected	Jul-11 Projected	Aug-11 Projected	Sep-11 Projected	Oct-11 Projected	Actual/ Projected Total To Date (3)	Original Projection (4)	Variance
Customer Count															
Actual / Projected No. of Customers													Average		
LIHEAP	2	2,844	7,070	7,070	7,070	7,070	7,070	7,070	7,070	7,070	7,070	7,070	6,129	7,070	941
Non-LIHEAP	270	209	143	143	143	143	143	143	143	143	143	143	159	143	-16
Total	(a) 272	3,053	7,213	7,213	7,213	7,213	7,213	7,213	7,213	7,213	7,213	7,213	6,288	7,213	925
RLIAP Recoveries															
Actual / Projected															
Therm Sales	10,361,643	17,050,246	27,248,240	25,374,676	21,558,841	16,192,412	10,216,609	6,870,252	5,863,455	5,169,789	5,133,705	7,070,844	158,110,712	158,020,633	(90,079)
RLIAP Rate Per Therm	\$ 0.0103	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	
Total	\$ 106,479	\$ 197,783	\$ 315,846	\$ 294,128	\$ 249,897	\$ 187,693	\$ 118,425	\$ 79,636	\$ 67,966	\$ 59,925	\$ 59,507	\$ 81,961	\$ 1,819,246	\$ 1,831,683	\$ 12,437
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (43,527)												(43,527)	(50,507)	(6,980)
Other (incl. Reporting Costs)	(d) (232)	(489)	(720)	(765)	(920)	(925)	(947)	(887)	(852)	(777)	(670)	(623)	(8,808)	(5,536)	3,272
Discounts LIHEAP	144	97,204	238,452	270,618	212,609	192,342	116,060	100,935	91,359	89,278	89,554	99,562	1,598,119	1,841,871	243,753
Discounts Non-LIHEAP	19,475	7,143	4,823	5,474	4,300	3,890	2,347	2,042	1,848	1,806	1,811	2,014	56,973	37,254	(19,719)
Total Costs	(e) \$ (24,140)	\$ 103,858	\$ 242,555	\$ 275,327	\$ 215,989	\$ 195,308	\$ 117,461	\$ 102,089	\$ 92,355	\$ 90,307	\$ 90,696	\$ 100,953	\$ 1,602,757	\$ 1,831,683	\$ 228,926
Avg Monthly Residential Customer Bill	\$ 69.03	\$ 97.40	\$ 198.60	\$ 238.31	\$ 166.70	\$ 141.69	\$ 70.62	\$ 51.95	\$ 40.13	\$ 37.86	\$ 38.13	\$ 50.26	\$ 1,200.69	\$ 1,196.26	\$ (4.42)
Avg Monthly Residential Low Income Customer Bill	\$ 52.75	\$ 76.39	\$ 164.88	\$ 200.03	\$ 136.63	\$ 114.48	\$ 54.21	\$ 37.68	\$ 27.21	\$ 25.23	\$ 25.47	\$ 36.18	\$ 951.13	\$ 935.75	\$ (15.39)
Avg Monthly RLIAP Customer Discount	\$ 16.27	\$ 21.01	\$ 33.73	\$ 38.28	\$ 30.07	\$ 27.21	\$ 16.42	\$ 14.28	\$ 12.92	\$ 12.63	\$ 12.67	\$ 14.08	\$ 249.55	\$ 260.52	\$ 10.97
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	24%	22%	17%	16%	18%	19%	23%	27%	32%	33%	33%	28%	21%	22%	
Gross Monthly Revenues (2)	\$ 11,737,382	\$ 20,934,569	\$ 24,360,520	\$ 19,822,359	\$ 14,667,931	\$ 8,927,070	\$ 6,317,141	\$ 4,902,035	\$ 4,739,555	\$ 4,615,284	\$ 4,015,273	\$ 7,436,821	\$ 132,475,940	\$ 135,537,477	\$ 3,061,537
Total Costs as a percent of Gross Monthly Revenues	-0.21%	0.50%	1.00%	1.39%	1.47%	2.19%	1.86%	2.08%	1.95%	1.96%	2.26%	1.36%	1.21%	1.35%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(4) See RLIAP Projection on page 104 of the 2010-11 Cost of Gas Filing, DG 10-230, filed on September 1, 2010.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.
(b) Actual administrative costs consists of bill inserts and advertising.
(c) The Prior Year 2009-10 Account 175.39 under/(over) ending balance.
(d) Account 175.39 monthly interest on under/(over) balance.
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.